

Comparisons of Job Characteristics

Focus Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Associated Occupation: Eligibility Interviewers, Government Programs (43-4061)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

| | |
|----|--|
| << | Focus occupation element is much lower |
| < | Focus occupation element is lower |
| 0 | Focus occupation element is at a similar level |
| > | Focus occupation element is at a higher level |
| >> | Focus occupation element is at a much higher level |

Knowledge

Similarity of Focus Occupation to Associated Occupation: 87

Focus Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Associated Occupation: Eligibility Interviewers, Government Programs (43-4061)

| Associated Occupation's Key Knowledge Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | Evaluation of Focus Occupation |
|--|---------------------------------|--------------------------------|---------------------------|--|
| Customer and Personal Service | 11.3 | 19.7 | 13.9 | << Extensive education and/or training may be required |
| Clerical | 7.3 | 17.6 | 11.6 | << Extensive education and/or training may be required |
| Law and Government | 5.9 | 10.6 | 4.6 | << Extensive education and/or training may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 97

Focus Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Associated Occupation: Eligibility Interviewers, Government Programs (43-4061)

| Associated Occupation's Key Skills Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | Evaluation of Focus Occupation |
|---|---------------------------------|--------------------------------|---------------------------|---|
| Speaking | 10.8 | 15.6 | 12.0 | << Extensive development of skills in this area may be required |
| Active Listening | 11.0 | 15.2 | 13.0 | < A higher skill level may be required |
| Service Orientation | 7.9 | 11.8 | 8.5 | << Extensive development of skills in this area may be required |
| Social Perceptiveness | 9.1 | 11.6 | 9.0 | << Extensive development of skills in this area may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities

Similarity of Focus Occupation to Associated Occupation: 94

Focus Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Associated Occupation: Eligibility Interviewers, Government Programs (43-4061)

| Associated Occupation's Key Abilities Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | Evaluation of Focus Occupation | |
|--|---------------------------------|--------------------------------|---------------------------|--------------------------------|--|
| Oral Expression | 12.4 | 15.7 | 13.2 | < | Some improvement in abilities may be required |
| Oral Comprehension | 12.5 | 15.3 | 13.2 | < | Some improvement in abilities may be required |
| Written Comprehension | 11.0 | 13.4 | 10.3 | << | Extensive improvement in abilities may be required |
| Written Expression | 9.8 | 12.9 | 10.0 | << | Extensive improvement in abilities may be required |
| Speech Clarity | 10.2 | 12.4 | 12.3 | 0 | Current ability level may be sufficient |
| Deductive Reasoning | 10.6 | 11.8 | 8.4 | << | Extensive improvement in abilities may be required |
| Inductive Reasoning | 10.2 | 11.4 | 8.4 | << | Extensive improvement in abilities may be required |
| Speech Recognition | 9.9 | 11.2 | 12.8 | > | Current ability level is likely sufficient |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 83

Focus Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Associated Occupation: Eligibility Interviewers, Government Programs (43-4061)

| Work Activities | Exclusivity of Activity |
|---|-------------------------|
| Answer customer or public inquiries | 41 |
| Examine documents for completeness, accuracy, or conformance to standards | 64 |
| Explain rules, policies or regulations | 48 |
| Maintain records, reports, or files | 5 |
| Provide clerical assistance to customers or patients | 92 |
| Schedule meetings or appointments | 68 |
| Use interviewing procedures | 23 |

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: n/a

Focus Occupation: Interviewers, Except Eligibility and Loan (43-4111)
Associated Occupation: Eligibility Interviewers, Government Programs (43-4061)

| Tools and Technologies | Exclusivity |
|------------------------|-------------|
|------------------------|-------------|

| | |
|---|--|
| Tools and technology data is unavailable for one or both occupations. | |
|---|--|

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.